Mental Health and Addictions **Provincial Data Set Onboarding Overview**

September 2024











WHAT IS THE MENTAL HEALTH AND ADDICTIONS PROVINCIAL DATA SET?

The Mental Health and Addictions Provincial Data Set (MHA-PDS) has been introduced by Ontario Health's Mental Health and Addictions Centre of Excellence (CoE).

The MHA-PDS is a standardized data set for the consistent collection and reporting of data across all community mental health and addiction agencies in the province.



WHY MHA-PDS MATTERS TO YOUR ORGANIZATION

The MHA-PDS will improve data quality across the sector, with benefits including:



Better understanding and prediction of the needs of Ontarians



Shared data between different service providers and care settings



High-quality data to support evidence-informed decision-making processes regarding funding and service planning



Advanced data analytics and reporting at both the provider and provincial level



CURRENT STATUS

Submission of MHA-PDS data will eventually become mandatory for provincially-funded MHA programs and will be embedded in accountability agreements.

The CoE has not yet confirmed a date as to when the MHA-PDS will become mandatory.

Ontario Health offered one-time funding in 2023/24 to pay for the costs of migrating to a compatible system. This does not cover ongoing costs of the system nor any customizations.

AMHO is advocating to Ontario Health that this funding become available again in 2024/25.



In order to input data and report on the MHA-PDS, you must use one of the four compatible Client Management Systems (CMS)

Vendor	CMS
CRMS	<u>CRMS</u>
EMHWare Solutions	<u>EMHWare</u>
Vitalhub Corp	TREAT
Vitalhub Corp	<u>CaseWORKS</u>

CLIENT MANAGEMENT SYSTEMS

Organizations that are not currently using a compatible system must assess their:

- Data and reporting needs and requirements
- Budget
- Staff and client needs

The organization can then undergo a procurement process in line with organizational policies and procedures.





SUPPORT

Addictions & Mental Health Ontario (AMHO)

Asurtec

AMHO is one of three Coordinating Leads for MHA-PDS alongside CMHA-Ontario and the Mental Health Partners.

We are working with our members as well as other community-based MHA providers to inform them and answer questions about the MHA-PDS onboarding process, timelines, and requirements; and connect them to the CoE when appropriate.

AMHO has sourced the services of the consulting firm Asurtec to provide 1-on-1 support and tools to organizations in the PDS onboarding process.

Asurtec can help with:

- Project Management
- Vendor Liaison & Procurement Decision Support
- Data and Workflow System Alignment
- Change Management and Training

Please reach out to the Asurtec team at pds@asurtec.com with any questions or to access support.



MHA-PDS ONBOARDING PROCESS

Understand the MHA-PDS

Start planning for your organization's PDS submissions

Complete Ontario Health's legal agreements

Migrate to a PDS-compliant system

PDS-compliant CMS to collect the PDS 1.0 data elements

Execute
Ontario Health
connectivity

Post implementation



1. UNDERSTAND THE MHA-PDS

THE OPERATIONAL DIRECTION BY ONTARIO HEALTH

MHA-PDS INFO SESSIONS
BY DATIS

REVIEW THE DATA
DICTIONARY & SCENARIO
GUIDE

Data Dictionary
Scenario Guide



REVIEW THE CATALYST OFFBOARDING GUIDE

(If applicable to your organization) Catalyst Offboarding

COE WEBINAR RECORDINGS & MATERIALS

SUPPORT FROM AMHO
VIA ASURTEC

Contact pds@asurtec.com



2. START PLANNING FOR YOUR ORGANIZATION'S PDS SUBMISSIONS



With DATIS
Service desk
to confirm
your HSP's
Status in PDS
compliance or
to ask
general
questions

For a MHAU PDS info
Session
hosted by
DATIS

Ш Compliance

Z option:
Existing
System or
M migration
Ш

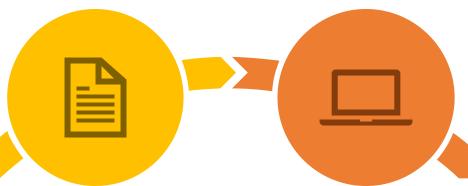
General and vendor specific MHA-PDS Onboarding Communities of Practice

Your plan per
Operational
Direction to
the MHA-PDS
Service Desk



3. COMPLETE ONTARIO HEALTH'S LEGAL AGREEMENTS

Review non-executable legal agreements with your signing authority



Sign Digital Services
Agreement package once issued

Submit Client Information Form





Sign Data
Sharing
Agreements
once issued

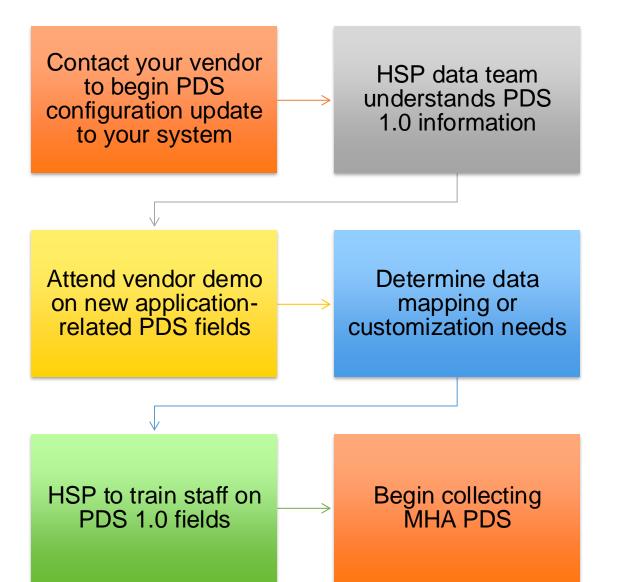


4. MIGRATE TO A PDS COMPLIANT SYSTEM

Attend AMHO's webinar "How to Purchase A PDS-Compliant" Client Management System" Undertake the procurement process for a compliant CMS Configure & test new system Train staff on new CMS Map & migrate data from previous system (including Catalyst) Data migration audits Go live with new system & begin collecting MHA-PDS



5. PDS-COMPLIANT CMS TO COLLECT THE PDS 1.0 DATA ELEMENTS







6. EXECUTE ONTARIO HEALTH CONNECTIVITY



Confirm your Application Owner

• (Locally hosted systems)

Coordinate & install PKI certificate

(Locally hosted systems)

Receive connectivity details

(Vendor responsibility)

Perform validation test

(Vendor responsibility)

Begin submitting MHA PDS to Ontario Health

CONGRATULATIONS!

You are now PDS compliant!







7. POST IMPLEMENTATION









Continue to access the MHA-PDS Service Desk for ongoing data quality support & questions Attend post-implementation support session

Continue to attend the Communities of Practice to connect with other agencies





COMMUNITIES OF PRACTICE

AMHO and CMHA Ontario have partnered to provide virtual Communities of Practice (CoP) for MHA providers to support the implementation of the PDS.

The CoPs are open to organizations who are at all stages of exploration, planning, migration, implementation, and reporting on the PDS.

The CoPs are organized by CMS to foster collaboration and to provide a forum for sharing questions, challenges, best practices, and resources related to PDS implementation.

Based on attendee demand, we can invite individuals from the vendor, Ontario Health, or other stakeholders to participate and answer questions.







ATTENDING THE COP MEETINGS

We recommend that the person most responsible for implementing the PDS or the person who manages your CMS in your organization attend.

CoP meetings are held on **Fridays from 12-1pm EST**, and registration links can be found below:

- Week 1 (started June 7): <u>CRMS</u>
- Week 2 (started June 14): <u>Treat and CaseWORKS</u>
- Week 3 (started June 21): <u>EMHware</u>
- Week 4 (started July 26): Organizations using <u>any CMS</u> that were unable to attend their vendor-specific session and/or have general questions about PDS implementation



Who is accessing the service? What services are they accessing? From whom?

MHA-PDS DATA ELEMENTS

The data elements that will be collected via the MHA-PDS in this first phase will help answer three key questions.

As time progresses, the CoE will work collaboratively with MHA providers and other experts to establish additional data elements to further demonstrate system performance and outcomes.

The data dictionary can be found here, and an overview of the data elements can be found on the next slide.

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MHA-PDS Data Elements

Who is accessing?

Client ID

- Client ID MRN
- Client ID Issuing Vendor
- Health Card Number
- Health Card Issuing Authority Mother Tongue
- Identifier Type

Client

- O Client Name
- Date of Birth
- Date of Birth Estimated Flag •

Client Address

- Address Use
- Postal Code
- City
- Province

Client Social Determinants of Health (SDOH)

- · SDOH Effective Date
- Ethnicity*
- Religion and Spiritual Affiliation*
- · Preferred Language to Receive Service*
- · Preferred Official Language
- Gender Identity
- Sexual Orientation
- Born in Canada
- Year Arrived in Canada
- Citizenship Status
- · Highest Level of Personal Education Attained
- Employment Status
- · Personal Income Source
- Marital Status
- Housing Status
- · Total Household Income
- Number of People Household Income Supports
- Legal Status
- Pre-existing Conditions*
- Aggregate reporting and analysis only, client identifiers used only for data loading and matching.
- Clinical diagnoses and assessments are not in scope for this release but will be added in future releases as prioritized.

Referral

- · Referral ID
- Referral Received Date
- Referral Source

What Services?

- Referral Source Type
- · Referral Type

Episode of Care

- Episode of Care ID
- **Episode of Care Status**
- · First Contact Date
- Service Enrollment Date
- · Service Termination Date
- Service Termination Reason

Health Program

- · Health Program Number
- · Health Program Name
- Functional Centre Code

Health Service Event

- Health Service Event ID
- Service Modality
- Eligibility Screening Date
- Initial Assessment Date
- Scheduled Appointment Date
- Appointment Reschedule Reason
- Service Initiation Date
- Encounter Date
- Health Service Group ID
- Direct Minutes
- Indirect Minutes

From Whom?

Health Service Provider Organization

- Connex Organization Number
- · HSP Organization Name

Health Service Provider Site

- HSP Site Number
- HSP Site Name

Usage:

- · Unique Identifier
- Mandatory
- · Required (should provide if available)
- *Multiplicity (may include multiple values)

Prescribed Entity (PE) Data Acquisition:

Data Matching only



