

## Quick Facts

### What is the Ontario Harm Reduction Database (ONHRDB)?

- The ONHRDB is a secure web-based application (delivered through NEO360) that will allow for better monitoring and reporting of client utilization of harm reduction programs and provincial drug use patterns.

### How will it be used?

- The ONHRDB will facilitate efficient and standardized data collection, and allow users and the ministry to monitor and analyze trends. The data collected will be used in service planning and delivery at the local and provincial levels.
- Informative reports will be available from the ONHRDB and will provide strategic information on the future needs, impact and capacity of the provincial harm reduction programs.
- CAMH will provide initial training, support and data quality assistance to maximize the benefit and utility of the ONHRDB to all users.

### Why now?

- The harm reduction sector in Ontario currently does not have a central, provincial database to collect data, report on funded activities and gauge emerging trends and issues. The ministry aims to fill this gap by funding the development and implementation of the ONHRDB.

### What are the benefits of using the Ontario Harm Reduction Database?

#### *Benefits for harm reduction programs:*

- The ONHRDB will be secure and easy to navigate.
- It will inform program planning which ultimately results in providing better services to clients.
- Each organization will have access to personalized reports for the harm reduction services that they deliver.
- The ONHRDB will allow harm reduction programs to collect data required for OCHART, the Needle Exchange/Syringe Program and Ontario Naloxone Program reporting (if applicable).
- With the consistent application of the ONHRDB, service providers will begin to see trends in their clients/service area needs, which will allow for informed improvements to service delivery.

#### *Benefits for the ministry:*

- The ministry will be able to monitor and analyze provincial harm reduction program outcomes in a timely manner.
- The aggregate level reports that will be produced through the ONHRDB for the ministry will identify needs and gaps in provincial harm reduction service delivery.

- The ONHRDB will provide data to better enable informed decision making regarding provision of harm reduction services in Ontario.

*Benefits for clients:*

- The ONHRDB is confidential and personal health information will not be collected.
- Data collected will identify ways to better meet the needs of clients.

**What are the next steps to begin implementation?**

- Your agency will be asked to select an ONHRDB 'Site Manager' who is able to serve as the main point of contact throughout the implementation. You can expect to be contacted one month in advance of your implementation date
- An ONHRDB Implementation Specialist will facilitate an interview with your Site Manager, and any other relevant staff, in order to assess your agency's readiness to adopt the ONHRDB platform.
  - This interview will allow CAMH to learn more about your harm reduction programming, resources and business/technology practices, as well as provide an opportunity for you to ask questions about the ONHRDB.
- Based on the results of this readiness assessment, the ONHRDB System Administrator will work with your agency to schedule when ONHRDB virtual training and testing can begin.
- Sites are not required to do anything in advance of being contacted by CAMH.

**What supports will be provided to sites post implementation?**

- Once staff is ready to begin entering data into the ONHRDB, your CAMH support person will remain in contact to resolve any issues.
  - After one month of use, your CAMH support person will ensure that any outstanding issues are closed-off and your agency will be instructed to contact our service desk for ongoing support.
- Online training and support resources will also be made available to all users at your agency.

**Questions?**

- Should you have any comments or questions about the ONHRDB please contact Susan Allen, Senior Project Lead, [susan.allen@camh.ca](mailto:susan.allen@camh.ca)
- Alternatively, you can contact the Addiction and Substances Policy and Programs Unit, at [addictionandsubstances@ontario.ca](mailto:addictionandsubstances@ontario.ca) or Fiona Sillars, Senior Program Consultant, AIDS and Hepatitis C Programs at [fiona.sillars@ontario.ca](mailto:fiona.sillars@ontario.ca).