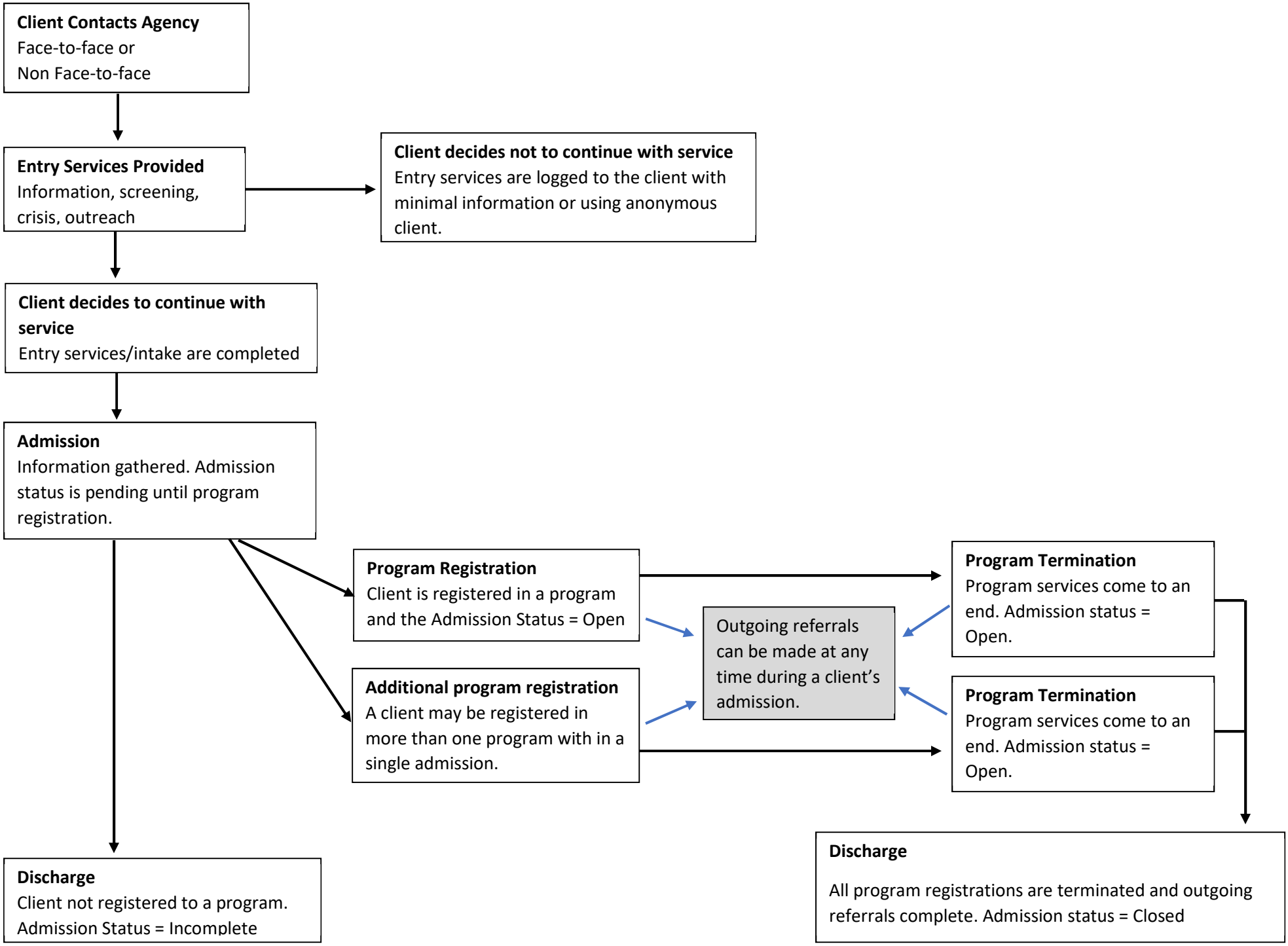
Client Contacts Agency
Face-to-face or
Non Face-to-face
Entry Services Provided
Information, screening, crisis, outreach
Client decides not to continue with service
Entry services are logged to the client with minimal information or using anonymous client.
Client decides to continue with service
Entry services/intake are completed
Admission
Information gathered. Admission status is pending until program registration.
Program Registration
Client is registered in a program and the Admission Status = Open
Additional program registration
A client may be registered in more than one program with in a single admission.
Outgoing referrals can be made at any time during a client's admission.
Program Termination
Program services come to an end. Admission status = Open.
Program Termination
Program services come to an end. Admission status = Open.
Discharge
Client not registered to a program. Admission Status = Incomplete
Discharge
All program registrations are terminated and outgoing referrals complete. Admission status = Closed